
TITLE SHEET

IDAHO TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for competitive interexchange telecommunications services provided by Volo Communications of Idaho, Inc., with principal offices located at 151 South Wymore Road, Suite 3000, Altamonte Springs, Florida 32714-4254. This tariff applies for services furnished within the State of Idaho. This tariff is on file with the Idaho Public Utilities Commission, and copies may be inspected, during normal business hours at the Company's principal place of business.

Issued Date: _____

Effective Date: _____

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Volo Communications of Idaho, Inc.
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Altamonte Springs, Florida 32714-4254

Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING

DEC 19 2003

Boise, Idaho

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SYMBOLS SHEET

The following are the symbols used for the purposes indicated below:

- (C) - To signify a changed listing, rules, or condition which may affect rate charges.
- (D) - To signify discontinued materials, including listing, rate, rule or condition.
- (I) - To signify an increase.
- (L) - To signify material relocated from or to another part of tariff schedule with no change in text, rate, rules or condition.
- (N) - To signify new materials including listing, rate, rule or condition.
- (R) - To signify reduction.
- (T) - To signify a change in text for clarification, but no change in rate or regulation.

A. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing.

B. Sheet Numbering and Revision levels - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1. Revision levels also appear in the upper right corner of each sheet. These levels are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.

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TARIFF CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	26	Original
2	Original	27	Original
3	Original	28	Original
4	Original	29	Original
5	Original	30	Original
6	Original		
7	Original		
8	Original		
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APPLICATION OF TARIFF

This tariff contains regulations, rates and charges applicable to the provision of access services by Volo Communications of Idaho, Inc. to Customers.

The provision of service by the Company as set forth in this tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line: An arrangement which connects the Customer's location to a Volo Communications of Idaho, Inc. network switching center

Authorization Code: A numerical code, one or more of which are available to a Customer to enable the Customer to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Authorized User: An end user authorized by the Customer to use the service.

Calling Card: A card issued by the Company, the customer's Local Exchange Company, authorized vendor, or other common carrier which allows the customer to make telephone calls and bill calls to the Calling Card by entering a PIN.

Card Number: A multi-digit identifying number, which may be printed on each Prepaid Calling Card or Calling Card, which may also be referred to in this tariff as a PIN.

Company or Carrier: Volo Communications of Idaho, Inc.

Commission: The Idaho Public Utilities Commission.

Credit Card Charges: Prepaid Calling Card purchases, renewals, and other charges that may be billed to Major Credit Cards.

Customer: The person, firm, corporation or other entity which orders or uses service and, has agreed by signature or otherwise to honor the terms of the service herein, and is responsible for the payment of rates and charges for service to call Customer locations and for compliance with tariff regulations.

Day: From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

Evening: From 5:00 p.m. up to, but not including, 11:00 p.m. local time Sunday through Friday.

Holidays: The Company's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Veterans' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, and Christmas Day.

Local Exchange Company: A company which furnishes local exchange telephone service.

Major Credit Card: A universally accepted charge card. MasterCard, VISA, Diner's Club International, American Express and Carte Blanche are examples of major credit cards which the Company may accept.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Night/Weekend: From 11:00 p.m. up to, but not including, 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to, but not including 5:00 p.m. Sunday.

PIN(s): One or more multi-digit (usually 8 or more) personal identification numbers which have been assigned to a customer to use with a designated 800 number, or other access number, to access the Company's network.

Underlying Carriers: Those certificated telecommunications service providers.

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SECTION 2 - RULES AND REGULATIONS**2.1 UNDERTAKING OF COMPANY**

The Company's facilities are furnished for communications originating at specified points within the State of Idaho under terms of this tariff.

The Company operates, and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. When authorized by the customer, the Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a customer's location to the Company network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer time basis, and are available 24 hours per day, seven days per week.

2.2 LIMITATIONS

2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff. The services provided through the Company, are available where equal access and the Billing Systems of its Underlying Carriers are provided. The Company may discontinue furnishing service in accordance with the terms of this tariff.

2.2.2 The service provided by the Company is one way dial in - dial out, multi-point telecommunications services, allowing the customer to originate calls through the network facilities of the Underlying Carriers.

2.2.3 Access to the Company may differ dependent upon the type of exchange access service provided by the local exchange telephone company to the Underlying Carriers.

2.2.4 The services offered by the Company are to be available statewide, where the long distance services of its Underlying Carriers are available. The services offered by the Company are not intended to be limited geographically.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 LIMITATIONS (Cont'd)

- 2.2.5 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control, or when the Customer is using service in violation of the law or the provisions of this tariff.
- 2.2.6 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.
- 2.2.7 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment.
- 2.2.8 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.
- 2.2.9 All services provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service, except with the express consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.10 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.11 Company's resellers and rebillers must be certified.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 LIABILITIES OF THE COMPANY

2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring due to the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.

2.3.2 The Company shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
- B. All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

2.3.3 The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

2.4 INTERRUPTION OF SERVICE

2.4.1 Credit allowances for the interruption of service, which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in Section 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired.

Before giving such notice, the customer shall ascertain that the trouble is not being caused by an action or omission by the customer within the customer's control, or is not due to the wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.

2.4.2 For the purposes of credit computation, every month shall be considered to have 720 hours.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 INTERRUPTION OF SERVICE (Cont'd)

2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.4 The customer shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the fixed monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" -- outage times in hours.

"B" -- total fixed monthly charge for affected facility.

2.5 SUSPENSION-OF-SERVICE GUIDELINES

Service will be suspended without notice in the following situations:

The customer obtained service fraudulently; or

A safety hazard is found on the customer's premises.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE

2.6.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the Customer must remit a Connection Charge as well as any payment due and any applicable deposits prior to reconnection.

Suspension or termination shall not be made until:

- A. At least ten (10) days after written notification has been served personally on the Customer, or at least twenty (20) days after written notification has been mailed to the billing address of the Customer or;
- B. At least ten (10) days after the Customer has either signed for or refused a registered letter containing written notification mailed to the billing address of the Customer.

Access service shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.6.2 Exceptions to Suspension and Termination

Access service shall not be suspended or terminated for:

- A. Nonpayment of bills rendered for charges other than access service or deposits requested in connection with access service;
- B. Nonpayment for service for which a bill has not been rendered;
- C. Nonpayment for service which have not been rendered;
- D. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures.
- E. Access service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.6.3 Verification of Nonpayment

Access service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless the Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.6.4 Termination For Cause Other Than Nonpayment

A. General

The Company, after notice in writing to the Customer and after having given the Customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the Customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the Customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the Customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the Customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a Customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the Customer satisfies the indebtedness within twenty (20) days after written notification.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.6.4 Termination For Cause Other Than Nonpayment (Cont'd)

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of tariff charges;
2. Permitting fraudulent use.

C. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate access service.
2. In the event that access service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same Customer at the same location:
 - a. No charge shall apply for the period during which service had been terminated, and
 - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.6.4 Termination For Cause Other Than Nonpayment (Cont'd)

D. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the Customer may require termination of a Customer's service until such time as new arrangements can be made. No charges will be assessed the Customer while service is terminated, and no connection charges will apply when the service is restored.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.6.5 Emergency Termination of Service

The Company will immediately terminate the service of any Customer, on request, when the Customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.7 RESTORATION OF SERVICE

Restoration of service shall be done as quickly as practicable by patching, rerouting, substitution of component parts or pathways, and other means, as determined necessary by the Company.

2.8 BILLING PERIODS

To the extent that the customer is not a Prepaid Calling Card customer, the customer will receive a bill after the 30-day cycle.

2.9 PAYMENT FOR SERVICE RENDERED

2.9.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the overdue charges accruing at the rate of 1.5% per month or the highest rate allowed by law, whichever is lower. Collection fees on overdue charges shall begin to accrue when the Account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company.

2.9.2 The Customer is responsible for payment of all charges for service furnished to the Customer, or the Customer's agents, End Users or customers. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent. Any objections to billed charges must be reported promptly to the Company.

2.9.3 The Company reserves the right to assess a charge of \$10.00 whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written. The foregoing shall not limit the Company's right to discontinue service for returned checks or drafts under Section 2.6.1 above.

2.9.4 Application of Late Payment Charge

- A. Late payment charges do not apply to final accounts.
- B. Late payment charges do not apply to government agencies of the State of Idaho.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.10 UNDERSTANDING STATEMENTS OF ACCOUNTS

To the extent that the customer is not a Prepaid Calling Card customer, the customer's bill will outline specific charges or adjustments for the Company's services.

2.11 QUESTIONS ABOUT ACCOUNTS

If the customer has questions about the Company's charges that may appear on its statement of account, the customer may call the Company's service representative toll free at (866) 711-2663.

2.12 PROMOTIONS

The Company offers no special promotions at this time and anticipates no such promotions in the future.

2.13 BILLING DISPUTE

In the event the customer is not satisfied with the Company's resolution of a billing dispute, the customer may make application to the Commission for review and disposition of the matter. The Commission has discretion whether to adjudicate complaints between non-residential customers and the Company.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.14 FORMS OF PAYMENT

At the customer's request, the Company permits the use of approved credit cards to apply for and receive Prepaid Calling Cards used to access and pay for the Company's telecommunications services. Telephone charges will be debited by the Company against this card at the rates set forth in Section 4 herein.

2.15 ADVANCED PAYMENTS

The Company requires advance payments from its Prepaid Calling Card Customers. The Company is allowed to collect an amount not to exceed one month's estimated charges as an advance payment for service. This amount must be credited back to the end user in the next month's bill, but not collected.

2.16 RESPONSIBILITY OF THE COMPANY

The Company endeavors to provide the best long distance service possible at a fair and competitive price.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.17 FREQUENCY RESTRICTIONS

There are no frequency restrictions.

2.18 CREDIT FOR INCOMPLETE CALLS

When a Customer calls in and identifies that specific calls were incomplete, the Company's Customer Service department has the capability to credit the Customer's Prepaid Calling Card. In the event that the call was incomplete, the Company will automatically credit the Customer's Prepaid Calling Card.

2.19 MINIMUM CALL COMPLETION RATE

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all Company services.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.20 DEPOSITS

2.20.1 Deposits and/or advanced payments are not required.

2.21 TAXES

All State and local taxes (i.e., gross receipts tax, sales tax, and municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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Idaho Public Utilities Commission
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Boise, Idaho

SECTION 3 – DESCRIPTION OF SERVICES

3.1 USAGE BASED SERVICES - TIMING OF CALLS

The Company's charges are based on the actual usage of the Company's services, in addition to any special features and/or service options, utilized by the customer. Charges begin when the called station is answered and two-way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the Local Exchange Company sends a signal to the switch. Charges cease when either party (called or calling) hangs up. There is no charge for an incomplete call.

3.2 LONG DISTANCE NETWORK SERVICE

This service is a custom designed private telecommunication network that combines the efficiencies and benefits of both switched and private line service to meet the specific requirements of pre-subscribing Customers that need to communicate on an interLATA basis within the State. The product is a stand alone service and is currently unavailable for 10-10 dialing.

Each service Customer is billed individually for each call, on a conversation minute basis, placed through the Company since the previous month's billing. Each call is measured and billed at the applicable rate for the initial sixty (60) second period or fraction thereof, and then at the applicable rate for each additional sixty (60) second period or fraction thereof. The minimum length of a call is sixty (60) seconds.

The Unlimited Plan offers unlimited monthly usage for one fixed monthly charge.

The Limited Plan offers 1,041 minutes per month for a fixed monthly charge and a per minute rate for those minutes over said 1,041 minutes.

Pre-subscription is required. See Section 4.1, Rates and Charges, for the applicable rate schedule.

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SECTION 3 – DESCRIPTION OF SERVICES (Cont'd)

3.2 LONG DISTANCE NETWORK SERVICE (Cont'd)

Dedicated access circuits may be provided and billed by the local exchange company (LEC). Dedicated access channels may be purchased from carriers other than the LEC only in accordance with Commission rules or if the special access channel is jurisdictionally interstate. Charges for the dedicated access channel are determined by the access provider.

3.3 PREPAID CALLING CARD SERVICE

3.3.1. This service permits use of Volo Communications of Idaho, Inc. Prepaid Calling Cards for placing long distance service calls. Calling card customers may purchase Volo Communications of Idaho, Inc. Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. Volo Communications of Idaho, Inc. Prepaid Calling Cards are available at a variety of face values. Volo Communications of Idaho, Inc. Prepaid Calling Card service is accessed using the Volo Communications of Idaho, Inc. toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. Volo Communications of Idaho, Inc.'s processor tracks the call duration on a real time basis to determine the amount of calling time consumed. The total consumed calling time for each call, which includes applicable taxes, is deducted from the remaining calling minute balance on the Customer's Volo Communications of Idaho, Inc. Prepaid Calling Card.

3.3.2. All calls must be charged against a Volo Communications of Idaho, Inc. Prepaid Calling Card that has a sufficient calling minute balance. A calling card Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five (5) minutes and when one (1) minute remain before the balance will be depleted, based upon the terminating location of the call.

3.3.3. The Company offers origination from anywhere in the United States, and termination, intrastate, interstate and internationally.

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SECTION 3 – DESCRIPTION OF SERVICES (Cont'd)

3.3 PREPAID CALLING CARD SERVICE (Cont'd)

- 3.3.4 All calls must be charged against a Volo Communications of Idaho, Inc. Prepaid Calling Card that has a sufficient calling minute balance. A calling card Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five (5) minutes and when one (1) minute remain before the balance will be depleted, based upon the terminating location of the call.
- 3.3.5 A card will expire thirty (30) days after activation and automatically reactivates after credit card is charged.
- 3.3.6 A credit allowance for Volo Communications of Idaho, Inc. Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A Prepaid Calling Card Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the Prepaid Calling Card Customer must notify the Company at the designated toll-free Customer service number printed on the Volo Communications of Idaho, Inc. Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.
- 3.3.7 When a call charged to a Volo Communications of Idaho, Inc. Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the calling card Customer will receive a credit equivalent to one calling minute.
- 3.3.8 Rates are contained in Sections 4.2, 4.3 and 4.4

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SECTION 3 – DESCRIPTION OF SERVICES (Cont'd)

3.4 DIRECTORY ASSISTANCE SERVICE

Directory Assistance Service is provided to assist subscribers in obtaining telephone numbers.

3.4.1 Rates are contained in Section 4.5.1.

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SECTION 4 - RATES

4.1 LONG DISTANCE NETWORK AND PREPAID CALLING CARD USAGE RATES

- 4.1.1 Day, Evening and Night rate periods apply to Long Distance Network usage. The rates apply for all days of the week including holidays. The Day rate period is 8:00 a.m. to, but not including, 8:00 p.m., Monday through Friday and 5:00 p.m. to, but not including, 11:00 p.m. Sunday. The Night/Weekend Rate period is 11:00 p.m. to, but not including, 8:00 a.m. Monday through Sunday, all day Saturday, and from 8:00 a.m. to, but not including, 5:00 p.m. Sunday. For New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day (December 25), the Evening Rate applies.

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SECTION 4 - RATES (Cont'd)

4.1 LONG DISTANCE NETWORK AND PREPAID CALLING CARD USAGE RATES (Cont'd)

4.1.2 Idaho Intrastate InterLATA Rates

Limited Plan: \$39.95/month for 1,041 minutes
\$ 0.07 per minute over 1,041 minutes

Unlimited Plan: \$49.95/month

4.1.3 Idaho Intrastate IntraLATA Rates

Limited Plan: \$39.95/ month for 1,041 minutes
\$ 0.07 per minute over 1,041 minutes

Unlimited Plan: \$49.95/month

4.2 PREPAID CALLING CARD PER MINUTE RATE

4.2.1 Customers will be debited the following per minute fee for Prepaid Calling Card Service.

Per Minute Fee \$ 0.15

4.3 PAYPHONE SURCHARGE

Volo Communications of Idaho, Inc.'s Prepaid Calling Card customers will have their cards debited in the amount of \$0.30 per month as a payphone surcharge.

4.4 MONTHLY MAINTENANCE CHARGE

Volo Communications of Idaho, Inc.'s Prepaid Calling Card customers will have their cards debited in the amount of \$3.95 per month as a monthly maintenance charge.

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SECTION 4 - RATES (Cont'd)

4.5 EXEMPTIONS AND SPECIAL RATES

4.5.1 Directory Assistance Service

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTS.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1, up to a maximum of 50 requests per month.

4.5.2 Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Rates, per call	\$1.50
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4.5.3 Hearing and Speech Impaired Persons:

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.5.4 Telecommunications Relay Service:

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent (50%) off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is either both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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