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*This Price List,  
Idaho P.U.C. No. 4, issued by  
Working Assets Funding Service, Inc. d/b/a Credo Long Distance  
replaces in its entirety Idaho P.U.C. No. 3 issued by  
Working Assets Funding Service, Inc. d/b/a Working Assets Long Distance*

WORKING ASSETS FUNDING SERVICE, INC.  
D/B/A CREDO LONG DISTANCE

REGULATIONS AND SCHEDULE OF CHARGES FOR  
RESALE OF COMPETITIVE INTEREXCHANGE  
TELECOMMUNICATIONS SERVICES  
WITHIN THE STATE OF IDAHO

Idaho Public Utilities Commission  
Office of the Secretary  
**ACCEPTED FOR FILING**

NOV 4 - 2007

Boise, Idaho

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Issued: October 24, 2007

Effective: November 4, 2007

By:

Stephen Gunn, Vice President of Operations  
101 Market Street, Suite 700  
San Francisco, CA 94105

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CHECK SHEET

Pages of this Price list are effective as of the date shown on each of the respective page(s). Original and revised pages as named below comprise all changes from the original Price list and are currently in effect as of the date on this page.

PAGE	REVISION		PAGE	REVISION	
1	Original		33	1 <sup>st</sup> Revised	*
2	2 <sup>nd</sup> Revised	*	34	1 <sup>st</sup> Revised	*
3	Original		35	1 <sup>st</sup> Revised	*
4	Original		36	1 <sup>st</sup> Revised	*
5	Original		37	1 <sup>st</sup> Revised	*
6	1 <sup>st</sup> Revised	*	38	1 <sup>st</sup> Revised	*
7	Original		39	1 <sup>st</sup> Revised	*
8	1 <sup>st</sup> Revised	*	40	1 <sup>st</sup> Revised	*
9	1 <sup>st</sup> Revised	*	41	1 <sup>st</sup> Revised	*
10	Original		42	Original	
11	1 <sup>st</sup> Revised	*	43	1 <sup>st</sup> Revised	*
12	Original		44	1 <sup>st</sup> Revised	*
13	Original		45	1 <sup>st</sup> Revised	*
14	Original		46	1 <sup>st</sup> Revised	*
15	Original		47	1 <sup>st</sup> Revised	*
16	1 <sup>st</sup> Revised	*	48	1 <sup>st</sup> Revised	*
17	1 <sup>st</sup> Revised	*	49	1 <sup>st</sup> Revised	*
18	Original		50	1 <sup>st</sup> Revised	*
19	Original		51	1 <sup>st</sup> Revised	*
20	Original		52	1 <sup>st</sup> Revised	*
21	Original		53	1 <sup>st</sup> Revised	*
22	1 <sup>st</sup> Revised	*	54	1 <sup>st</sup> Revised	*
23	1 <sup>st</sup> Revised	*	55	1 <sup>st</sup> Revised	*
24	Original		56	1 <sup>st</sup> Revised	*
25	1 <sup>st</sup> Revised	*	57	1 <sup>st</sup> Revised	*
26	1 <sup>st</sup> Revised	*	58	1 <sup>st</sup> Revised	*
27	1 <sup>st</sup> Revised	*	59	1 <sup>st</sup> Revised	*
28	1 <sup>st</sup> Revised	*	60	1 <sup>st</sup> Revised	*
29	1 <sup>st</sup> Revised	*	61	Original	
30	1 <sup>st</sup> Revised	*	62	1 <sup>st</sup> Revised	*
31	1 <sup>st</sup> Revised	*	63	2 <sup>nd</sup> Revised	*
32	Original				

\*New or revised pages

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San Francisco, CA 94105

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CONCURRING, CONNECTING, AND  
OTHER PARTICIPATING CARRIERS  
AND BILLING AGENTS

Concurring Carriers  
None

Connecting Carriers  
None

Other Participating Carriers  
None

Billing Agents  
None

SYMBOLS USED IN THIS PRICE LIST

The following are the only symbols used for the purposes indicated below:

- D - Delete Or Discontinue
- I - Change Resulting In An Increase To A Customer's Bill
- M - Moved To Or From Another Price list Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change In Text Or Regulation But No Change In Rate Or Charge

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PRICE LIST FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Price list. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between page 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Consult the check page for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1(A)
  - 2.1.1(A).1
  - 2.1.1(A).1.(a).
  - 2.1.1(A).1.(a).I
  - 2.1.1(A).1.(a).I.
  - 2.1.1(A).1.(a).I.(1).
- D. Check Pages - When a Price list filing is made with the Commission, an updated check page accompanies the Price list filing. The check page lists the pages contained in the Price list with a cross-reference to the current revision number. When new pages are added, the check page is changed to reflect the revision.

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SECTION 1 – DEFINITIONS AND TERMS

Certain terms used generally throughout this Price List for communications services furnished by the Company over its facilities is defined below.

Automatic Number Identification (ANI): The calling telephone number identification that will be forwarded to the Company's network by the Local Exchange Company (LEC) as a call is placed. ANI is provided by the LEC only when LEC switch access Feature Group B direct or Feature Group D interconnections are used to gain access to Company's switched telecommunications service.

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Commission: Commission refers to the Idaho Public Utilities Commission or any succeeding agency.

Company or Carrier: Working Assets Funding Services, d/b/a Credo Long Distance.

Customer: The Customer is a person or legal entity, which uses or subscribes to the Company's services and thereby assumes responsibility for the payment of charges and compliance with the Company's Price list regulations.

Day: From 8:00 AM up to, but not including, 5:00 PM local time on Monday through Friday, excluding Company-specified holidays.

Direct-Dial(ed): Describes a call dialed from a telephone number, whose long distance and/or local toll is presubscribed to the Company.

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SECTION 1 – DEFINITIONS AND TERMS, (CONT'D.)

End User: End User is the person or legal entity that uses the service provided by the Company.

Initial and Additional Period: The Initial Period denotes the interval of time allowed at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging time in excess of the Initial Period.

Evening: From 5:00 PM up to, but not including, 11:00 PM local time on Sunday through Friday, and for 24 hours on Company-specified holidays unless a lower rate would normally apply.

FCC: Federal Communications Commission.

Holidays: All Company-specified holidays: New Year's Day#, Martin Luther King Day\*, President's Day\*, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day#, Thanksgiving Day, and Christmas Day#.

\* Applies to Federally observed day only.

# When this holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

LEC: Local Exchange Carrier

Local Toll: Calls to destinations outside the Subscriber's local calling area but within the LATA in which the call originates.

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SECTION 1 – DEFINITIONS AND TERMS, (CONT'D.)

Local Distribution Area: A geographically contiguous area surrounding the Carrier's serving switch location

Long Distance: Calls to destinations outside the LATA in which the Subscriber originates the call.

Night/Weekend: From 11:00 PM up to, but not including, 8:00 AM local time, Sunday through Friday, any time on Saturday, any time on Sunday except for the period beginning at 5:00 PM up to, but not including, 11:00 PM.

Normal Work Hours: The time after 8:30 AM and before 5:30 PM Monday through Friday excluding Holidays.

Other Common Carrier (OCC): A specialized or other type of common carrier authorized to provide domestic or international communications service

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Presubscribed Carrier: That carrier to whom the Subscriber's local toll and/or long distance call are automatically routed by the LEC.

PUC: PUC stands for Public Utilities Commission.

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SECTION 1 – DEFINITIONS AND TERMS, (CONT'D.)

Rate Center: A geographically specified point used to determine mileage dependent rates.

Regular Billing: A standard bill sent in the normal Company Billing cycle. This billing consists of one bill for each amount assigned to the subscriber together with explanatory detail showing the derivation of the charges.

Residential Service: Service provided by the Company as the Presubscribed Carrier for local toll and/or long distance. (T)  
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State: "State" refers to the State of Idaho.

Subscriber: The person, firm, company or corporation, or other entity, having a communication requirement of its own, which contracts for service under this Price List and thereby assumes responsibility for the payment of charges as well as compliance with the Company's regulations pursuant to this Price List.

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Underlying Carrier: "Underlying Carrier" refers to any interexchange carrier that provides long distance services resold by the Company pursuant to this Price List.

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SECTION 2 – GENERAL REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 This Price List contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by Working Assets Funding Services, Inc. d/b/a Credo Long Distance, with principal offices at 101 Market Street, Suite 700, San Francisco, CA 94105.
- 2.1.2 This Price List applies to services furnished statewide within the State. This Price List is on file with the Commission, and copies may be inspected during normal business hours, at the Company's principal place of business.
- 2.1.3 This Price List contains the regulations and rates applicable to intrastate resale telecommunications services provided by Company for telecommunications between points within the State. The Company's services are furnished subject to the availability of facilities and subject to the terms and conditions of this Price List.
- 2.1.4 Company's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS), switch network services, private lines and Wide Area Telecommunications Services (WATS) of underlying common carriers.
- 2.1.5 The rates and regulations contained in this Price List apply only to the services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.2 Timing of Calls

2.2.1 The subscriber's long distance usage charge is based on the actual usage of Company's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when the calling party hangs up. Residential usage charges are rounded to the next full minute. (T)

2.3 Calculation of Distance

2.3.1 Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

2.3.2 The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the NA-NXX V & H Coordinates Tape and Bell's NECA Price list No. 4.

The formula for distance calculations is:

Formula:

$$\sqrt{\frac{(V_1V_2)^2 + (H_1H_2)^2}{10}}$$

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.4 Undertaking Of The Company

- 2.4.1 The Company's services are furnished for communications originating at equal access points within the State served by one or more of the certificated long distance carriers that carry the Company's long distance traffic.
- 2.4.2 The Company neither owns nor operates any long distance facility within the State but rather resells services provided by other long distance carriers. When authorized by the subscriber, the Company may act as the subscriber's agent for ordering access by the local exchange company instead of other carriers or entities to allow connection of a subscriber's location to the networks of long distance carriers who carry the Company's long distance traffic. The subscriber shall be responsible for all charges due for such service arrangement. The subscriber shall be billed by the Company, and shall be considered a subscriber of the Company and not of any other long distance carrier.
- 2.4.3 Request for service under this Price List shall authorize the Company to conduct a credit search on the subscriber. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to the late payment or non-payment by the subscriber.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.5 Limitations

- 2.5.1 Service is offered subject to the availability of carrier facilities and the provisions of this Price List.
- 2.5.2 The Company reserves the right to discontinue or limit the use of service necessitated by conditions beyond its control, or when the subscriber is using the service in violation of the law or the provisions of this Price List.
- 2.5.3 No service provided under this Price List may be transferred or assigned by the subscriber, except with the express written consent of the Company. Such transfer or assignment shall apply only where there is no interruption of the use of service. Transferees or assigns shall be subject to the terms and conditions of this Price List.
- 2.5.4 The Company neither owns nor operates any long distance facilities but rather resells services provided by other long distance carriers. Service is offered subject to the availability of the Underlying Carriers' facilities and the provisions of this Price List.
- 2.5.5 The Company reserves the right to block traffic to or from certain countries, cities, or exchanges, or to disallow the use of certain Customer authorization codes, when such action is necessary to prevent the unlawful use of its service. Service will be restored as soon as it can be provided without undue risk, and, upon request by the affected Customer, a new authorization code will be assigned. Company may control fraud by refusing to accept calling card, collect calling and/or third number calls that are determined to be invalid by the Company or by the Underlying Carrier.
- 2.5.6 The Company will not be liable for any consequential, incidental or indirect damages for any cause of action for negligence, whether in contract or tort. Consequential, incidental, and indirect damages include, but are not limited to, lost profits, lost revenues, and loss of business opportunity, whether or not the other party was aware or should have been aware of the possibility of these damages.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.6 Liabilities Of The Company

- 2.6.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities and not caused by the negligence of the subscriber, commences on agreement to provide service and in no event exceeds an amount equivalent to the charge(s) the Company would assess to the subscriber for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur. For the purpose of computing such amount, a month is considered to have 30 days.
- 2.6.2 When the facilities of other carriers are used in establishing connections to points not reached by the Company's contracted Underlying Carriers' facilities, the Company is not liable for any act or omission of the other carrier or carriers. The subscriber will indemnify and save harmless the Company from any third party claims for such damages referred to in Section No. 2.6.1 above.
- 2.6.3 The Company will make no refund on overpayments by a subscriber unless the claim for such overpayment together with proper evidence is submitted within two (2) years from the date of alleged overpayment. In calculating refunds, volume discounts will be adjusted based on total usage after all credits or adjustments have been applied.
- 2.6.4 The Company shall be indemnified and held harmless by the subscriber against claims for libel, slander, or infringement of copyright arising out of the material, data, information or other content transmitted through the Company's services, and against all other claims arising out of any act or omission of the subscriber in connection with any service provided by the Company.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.6 Liabilities Of The Company (continued)

- 2.6.5 The Company will make reasonable efforts to cure any material failure to provide services caused solely by defects in the Company's and/or its Underlying Carriers' hardware, software or systems. Due to the interdependence among telecommunications companies, especially the dependence of Company processes, equipment and systems, the Company is not responsible for the failure caused by circumstances beyond its control including, but not limited to, failures caused by: (1) a local exchange carrier; (2) Customer premises equipment; (3) the Customer; or (4) Underlying Carriers and vendors. In addition, the Company does not ensure compatibility between Company services and other services used by Customer.
- 2.6.6 The above language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.7 Temporary Suspension For Repairs

2.7.1 The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension of service for any appreciable period is necessary the Company will give the subscribers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.

2.7.2 When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or subscriber's service.

2.8 Establishment And Reestablishment Of Credit

2.8.1 Applicant

For all services, the Company reserves the right to require all Applicants to establish credit worthiness to the reasonable satisfaction of the Company. Upon receipt of the signed application, the Applicant will be deemed to have authorized the Company to obtain such routine credit information and verification as the Company requires.

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In the case of refusal to establish Service, the Company shall notify the Applicant in writing of the reason for such refusal.

2.9 Restoration Of Service

2.9.1 The use and restoration of service shall be in accordance with the priority systems of the long distance carriers providing service to Company.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.10 Deposits

2.10.1 The Company requires no deposit from the subscriber.

2.11 [Reserved For Future Use]

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.12 Taxes and Assessments

- 2.12.1 In addition to the charges specifically pertaining to the Services, certain federal, state, and local surcharges, taxes, gross receipts, and fees will be applied to these Services. These taxes, surcharges, and fees are calculated based upon the amount billed to the End User for Service(s). All federal, state, and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax, etc.) are listed on the Customer's invoices, and unless otherwise specified herein, are not included in the rates listed in this Price List.
- 2.12.2 Unless otherwise specified herein, all stated charges in this Price List are computed by the Company exclusive of any assessments, duties, fees, surcharges, taxes, or similar liabilities levied against the Company by governmental, quasi-governmental, or other entities such as federal, state, or local government. Such assessments, duties, fees, surcharges, taxes, or similar liabilities shall be paid by the Customer in addition to the charges stated in this Price List. All such charges shall be shown as a separate line item on the Customer's bill.

2.13 Notices

- 2.13.1 All notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, will be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail, electronic mail (e-mail), overnight delivery, or other delivery method selected by the Company, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.13.2 Unless otherwise provided by these Rules, any notice from any subscriber to Company may be given orally to Company by the subscriber, or any authorized representative, or by written notice properly addressed and mailed to Company.
- 2.13.3 The Company or the Customer will advise the other party of any changes to the addresses designated for notices, other communications, or billing.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.14 Usage Charges

2.14.1 Charges will be billed monthly in arrears, with the exception of the billing of fixed charges that are billed in the month in which they occur. Subscriber will be billed for all usage accrued beginning immediately on access to the service. For the purpose of computing charges, a month is considered to consist of 30 days.

2.15 Billing Date

2.15.1 The billing date is dependent on the billing cycle assigned to the subscriber.

2.16 Bill

2.16.1 Bills will be received by US Mail or, upon Customer request, via the Internet. Bills may be paid by mail or with Company concurrence, by telephone using a credit card, or by debit origination prearranged by the Customer. All charges for services are payable only in United States currency. Payment by mail may be made by check, money order, or cashier's check.

2.16.2 The Company may bill Customers on other than a monthly basis (e.g., every other month, every third month) unless a Customer requests monthly billing. In no case will the Company issue bills less frequently than once every three months.

2.16.3 In the event of a billing dispute, all undisputed portions of the bill must be remitted by the date specified on the invoice.

2.16.4 Billing Inquiries

Billing inquiries must be submitted to the Company in writing. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may request the Commission to investigate the charges. The Commission may be contacted at 472 W. Washington, Boise, IL 83720-0074, 1-800-432-0369. The Company will not terminate Service or collect interest on an amount that is in dispute.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.17 Return Check Fee

2.17.1 A charge as set forth in Section 4, or applicable state return check charge, whichever is less, will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

2.18 [Reserved for future use]

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.19 Cancellation For Cause

2.19.1 Pursuant to Rule 303 of the Telephone Customer Relation Rules of the Commission, the Company may, without notice, terminate Service without liability include, but are not limited to:

- (A) Dangerous Conditions - A condition immediately dangerous or hazardous to life, physical safety, or property exists, or it is necessary to prevent a violation of federal, state or local safety or health codes.
- (B) Ordered To Terminate Service - The Company is ordered to terminate Service by any court, the Commission, or any other duly authorized public authority.
- (C) Services Obtained Illegally - The Service(s) were obtained, diverted or used without the authorization or knowledge of the Company.
- (D) Customer Unable to be Contacted - The Company has tried diligently to meet the notice requirement of Rule 304 of the Telephone Customer Relation Rules of the Commission, but has been unsuccessful in its attempt to contact the Customer affected.
- (E) Misrepresentation of Identity - The Customer has misrepresented the Customer's identity for purposes of obtaining Service and has no or an inadequate security deposit on file the Company and has an outstanding bill exceeding one hundred (\$100).

2.19.2 Cancellation By Company

The Company may terminate service to the Customer upon ten (10) days' written notice to the Customer for any condition listed in Paragraph 2.19.1. If the Company delivers the notice to the Customer's premises, it will be left in a conspicuous place. When notice is mailed, the notice will be addressed to the Customer's last known address and mailed first class or some type of express overnight delivery. The selection of the method of delivering the notice is made by the Company. Service will not be terminated by the Company when a complaint is pending with the Commission or if the Customer and the Company have entered into a payment plan agreement.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.20 Reconnection Fee

2.20.1 Customers whose service has been blocked for non-payment are subject to a reconnection fee as set forth in Section 4 for restoration of service.

2.21 Subscriber Responsibilities

The Subscriber is responsible for the payment of charges incurred by any use of the service via the telephone number for which the Subscriber has chosen the Company as the Presubscribed Carrier for local toll and/or long distance calls. The Subscriber is responsible for preventing the unauthorized use of such service, and for the payment of charges incurred by any unauthorized use of the service. Also, the Subscriber is responsible for compliance with this Price List. (T)

2.22 Disconnection Of Services

To cancel service with the Company, the Subscriber must call 1-800-788-0898. However, the Subscriber will continue billing with the Company until the Subscriber's LEC ceases sending the Subscriber's calls to the Company. To ensure calls are no longer sent to the Company by the LEC, the Subscriber must: (1) choose another long distance provider by contacting the Company of Subscriber's choice; or (2) cancel long distance service by contacting the Subscriber's LEC.

2.23 Minimum Call Completion Rate

A subscriber can expect a call completion rate of not less than 99.6% during peak use periods for all Feature Group D services (1+ dialing).

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.24 Service Hours

2.24.1 Service is available 24 hours a day, seven days a week. Rate periods are applicable as indicated in the chart below and are based on the time at the point of origin of the call. The evening rate shall also apply for 24 hours on Company-specified holidays as defined in Section 1. (T)

2.24.2 Calls that begin in one rate period and terminate in another will be prorated accordingly.

Rate Period Chart

	Monday - Friday	Sat.	Sun.
8 a.m. to 5 p.m.*	Daytime Rate Period		
5 p.m. to 11 p.m.*	Evening Rate Period		Evening Rate Period
11 p.m. to 8 a.m.*	Night/Weekend Rate Period		

\* To, but not including

2.25 Emergency Services

2.25.1 Calls to Emergency Services are provided at no charge.

2.26 Promotional Offerings

The Company may, from time-to-time, engage in special promotional service offerings designed to attract new Customers or to increase existing Customer's awareness of a particular service offering. These promotional offerings may apply only to certain service arrangements, and may be limited to certain dates, times, and/or locations. The Company will provide the Commission a ten (10) day notice prior to offering a promotion.

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SECTION 2 – GENERAL REGULATIONS, (CONT'D.)

2.27 Persons Designated As A Contact For The Commission Staff

2.27.1 Ongoing Operations of the Company

Stephen Gunn, VP of Operations  
101 Market Street, Suite 700  
San Francisco, CA 94105  
Tel: 415-369-2000  
Fax: 415-371-1048

2.27.2 Price List

Walter McGee, Senior Regulatory Manager  
101 Market Street, Suite 700  
San Francisco, CA 94105  
Tel: 415-369-2000  
Fax: 415-371-1048

2.27.3 Complaints/Inquiries From Customer

Walter McGee, Senior Regulatory Manager  
101 Market Street, Suite 700  
San Francisco, CA 94105  
Tel: 415-369-2000  
Fax: 415-371-1048

2.27.4 Registered Agent

CT Corporation System  
Registered Office  
300 North 6th Street  
Boise, ID 83701

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SECTION 3 – DESCRIPTION OF SERVICES

3.1 General

3.1.1 The Company is a communications common carrier providing various intrastate communications services. Specific service offerings are described below.

3.1.2 Unless otherwise stated in the Price list, the method of provisioning a specific Service is determined by the Company, and the selection of the Underlying Carrier is made by the Company. Switched Access Services are only available in equal access areas. All Services are interstate Services with the Customer having the option to use the Service to place intrastate calls. For the purpose of the selection of the Service and associated billing plan, the Service and billing plan selected at the time of the order is provisioned will remain in effect until requested to be changed by the Customer.

3.1 Service Offerings

3.2.1 [Reserved For Future Use]

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3.2.2 Directory Assistance

DA allows Customers to dial the area code plus 555-1212 to obtain phone numbers for end users who have their phone number publicly listed in that area code. Customers can receive up to two numbers per request to DA. DA charges apply whether or not DA furnishes the requested number(s), e.g. the requested number is unlisted, non-published or no record can be found. Requests for information other than telephone numbers will be charged for as requests for telephone numbers. When more than one listing is desired, the Customer must state that two listings are desired at the beginning of the call whether speaking with a live operator or responding to a recorded message.

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.2 Service Offerings, (Cont'd.)

3.2.3 Message Telecommunications Services (MTS)

- (A) Residential Message Telecommunications Services (MTS) are Intercity services available for use by subscribers 24 hours a day. The subscriber's telephone line(s) are programmed by the local telephone company to automatically route "1+" and/or "10XXX" calls to the network. The various rate plans are described in Section 4. (T)
- (B) Subscribers may originate MTS from all locations and may terminate calls in all equal access locations within the State.
- (C) All Residential MTS calls are billed in one-minute increments subject to a minimum connect time of one minute. All calls are rounded up to the next highest minute.
  - 1. New subscriptions to the Residential MTS plan are no longer accepted. Only existing Subscribers may receive service under this plan. Should existing subscribers change calling plans or cease having the Company as their Presubscribed Carrier and subsequently return, they will not be able to reenroll in this calling plan.

3.2.4 [Reserved For Future Use]

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.2 Service Offerings, (Cont'd.)

3.2.5 [Reserved For Future Use]

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans

One Rate Residential Calling Plans are flat rate services offering the Customer various combinations of Direct Dial services. The Company offers various rate plans described below. Volume and Friendship discounts do not apply to these Plans. (T)

3.3.1 Calling Plan No. 1

- (A) Customers selecting this One Rate Plan receive direct dial MTS service at flat rates, regardless of the time of day or day of week of the call. This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. (T)
- (B) New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should they change calling plans or cease having the Company as their presubscribed carrier and subsequently return, they will not be able to reenroll in this calling plan.

3.3.2 Calling Plan No. 2

- (A) Customers selecting this One Rate Plan receive direct dial MTS service at the following rate, regardless of the time of day or day of week of the call. This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. (T)
- (B) New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should they change calling plans or cease having The Company as their presubscribed carrier and subsequently return, they will not be able to reenroll in this calling plan.

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans, (Cont'd.)

3.3.3 Calling Plan No. 3

- (A) Customers selecting this One Rate Plan receive Direct Dial MTS service at the following rate, regardless of the time of day or day of week of the call. This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. (T)
- (B) New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should they change calling plans or cease having The Company as their presubscribed carrier and subsequently return, they will not be able to reenroll in this calling plan.

3.3.4 Calling Plan No. 4

- (A) Customers selecting this One Rate Plan receive Direct Dial MTS service at the following rate, regardless of the time of day or day of week of the call. This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. (T)
- (B) New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should they change calling plans or cease having The Company as their presubscribed carrier and subsequently return, they will not be able to reenroll in this calling plan.

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans, (Cont'd.)

3.3.5 Calling Plan No. 5

- (A) Customers selecting this One Rate Plan receive Direct Dial MTS service at the following rate, regardless of the time of day or day of week of the call. This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. (T)
- (B) New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should they change calling plans or cease having The Company as their presubscribed carrier and subsequently return, they will not be able to reenroll in this calling plan.

3.3.6 [Reserved For Future Use]

3.3.7 [Reserved For Future Use]

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans, (Cont'd.)

3.3.8 [Reserved For Future Use]

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3.3.9 [Reserved For Future Use]

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans, (Cont'd.)

3.3.10 Combination Plan

- (A) Those Customers who subscribe to the Company's Internet service; receive bills via e-mail; and who pay their bills via automatic deduction from a checking account may receive interstate telephone service at the rates listed below:
- (B) Customers must comply with all three eligibility requirements to be able to choose this plan. If after enrolling in this calling plan the Customer discontinues any one of the qualifying requirements, the Customer is subject to removal from the plan, at which time s/he will automatically be returned to her/his previous billing arrangement with the Company. If the Customer enrolled in the plan at the initiation of The Company service, the Customer will be transferred to the Peak Rate Calling Plan No. 1.
- (C) This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plans.
- (D) New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should they change calling plans or cease having the Company as their pre-subscribed carrier and subsequently return, they will not be able to reenroll in this calling plan.

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans, (Cont'd.)

3.3.11 Reserved for future use.

3.3.12 Online Saver

- (A) Those Customers who pay their bills via automatic deduction from a checking account and either (1) receive bills via e-mail or (2) receive bills via web-based billing, may receive direct dial service, regardless of time of day or day of week of the call. (T)
- (B) Customers must comply with all eligibility requirements to be able to choose this plan. If after enrolling in this calling plan the Customer discontinues any one of the qualifying requirements, the Customer is subject to removal from the plan, at which time s/he will automatically be returned to her/her previous billing arrangement with the Company. If the Customer enrolled in the plan at the initiation of service with the Company, the Customer will be transferred to the Peak Rate Calling Plan No. 1.
- (C) This term plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan, Online Saver.

3.3.13 500 Value Plan

Customers selecting this Plan receive domestic direct-dial MTS Service for a fixed monthly charge that allows the Customer to use up to 500 minutes per billing period. Usage in excess of the 500 minutes is charged on a per minute of use basis as set forth in Section 4. This plan is the intrastate complement to, and is only available in combination with, interstate calling plan, 500 Value Plan. Both direct-dialed interstate and intrastate minutes are debited from the 500-minutes. International calls are not included in the 500 minutes International calling and Directory Assistance Services are also available for Customers subscribing to this Plan at additional charges and the Customer will be charged on a per minute basis for these services. Any unused minutes do not carry over to succeeding months. Applicable taxes and other supplemental fees are not included in rates. Volume and Friendship discounts do not apply to this Service. (T)  
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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.3 One Rate Residential Calling Plans, (Cont'd.)

3.3.14 5-Cent Anywhere, \$5.95

Customers selecting this Plan receive domestic direct-dial MTS service for a per minute usage charge and a monthly recurring charge. This Plan is the intrastate complement to, and only available in combination with, interstate calling plan, 5-Cent Anywhere, \$5.95. Customers also receive Directory Assistance Services at the rates set forth in Section 4. (T)

3.3.15 7-Cent Anywhere, \$4.95

Customers selecting this Plan receive domestic direct-dial MTS service for a per minute usage charge and a monthly recurring charge. This Plan is the intrastate complement to, and only available in combination with, interstate calling plan, 7-Cent Anywhere, \$4.95. Customers also receive Directory Assistance Services at the rates set forth in Section 4. (T)

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.4 Peak Rate Residential Calling Plans

Customers selecting a Peak Rate Plan receive Direct Dial. There are two rate periods, Peak and Off peak. Peak is 7am to 7pm and off-peak is 7pm to 7am. Off peak also includes the entire 24 hours of each holiday as defined in this Price List. Volume and Friendship discounts do not apply to Plan rates. (T)

3.4.1 Peak Rate Residential Calling Plan No. 1

Customers selecting this Peak Rate Plan receive Direct Dial service. This Plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. (T)

3.4.2 Peak Rate Residential Calling Plan No. 2

This Plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should existing subscribers change calling plans or cease having the Company as their Presubscribed Carrier and subsequently return, they will not be able to enroll in this calling plan.

3.4.3 Peak Rate Residential Calling Plan No. 3

This Plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should existing subscribers change calling plans or cease having the Company as their Presubscribed Carrier and subsequently return, they will not be able to enroll in this calling plan.

3.4.4 Peak Rate Residential Calling Plan No. 4

Customers selecting this Peak Rate Plan receive Direct Dial service. This Plan is the intrastate complement to, and is only available in combination with, the corresponding interstate plan. New subscriptions to this plan are no longer accepted. Only existing subscribers may receive service under this plan. Should existing subscribers change calling plans or cease having the Company as their Presubscribed Carrier and subsequently return, they will not be able to enroll in this calling plan. (T)

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

- 3.5 [Reserved For Future Use] (T)  
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- 3.6 [Reserved For Future Use] (T)  
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- 3.7 [Reserved For Future Use] (T)  
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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.8 [Reserved For Future Use]

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3.8 [Reserved For Future Use], (Cont'd.)

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SECTION 4 – RATES AND CHARGES

4.1 MTS Services

4.1.1 Residential Service Rates

(A) InterLATA Dial-1 calls:

Mileage	Initial			Additional		
	Day	Evening	Night/Wkend	Day	Evening	Night/Wkend
1-10	.1700	.1069	.0804	.0799	.0535	.0415
11-22	.3100	.2007	.1534	.1699	.1138	.0883
23-55	.4900	.3215	.2457	.3699	.2478	.1923
56-124	.5700	.3749	.2916	.4999	.3349	.2599
125-292	.5800	.3817	.2928	.5199	.3483	.2703
293+	.6200	.4099	.3139	.5299	.3500	.2755

(B) IntraLATA Dial-1 calls

All mileage bands: \$0.15 per minute or fraction thereof.

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.1 MTS Services, (Cont'd.)

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 One Rate Residential Calling Plans

4.2.1 Calling Plan No. 1

- (A) Dial 1 Rates
  - InterLATA \$0.15 per minute
  - IntraLATA \$0.15 per minute

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4.2.2 Calling Plan No. 2

- (A) Dial 1 Rates
  - InterLATA \$0.10 per minute
  - IntraLATA \$0.15 per minute

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(D)

4.2.3 Calling Plan No. 3

- (A) Dial 1 Rates
  - InterLATA \$0.10 per minute
  - IntraLATA \$0.15 per minute

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 One Rate Residential Calling Plans, (Cont'd.)

4.2.4 Calling Plan No. 4

	<u>Rate Per Minute or Fraction Thereof</u>
(A) Dial 1 Rates	
InterLATA	\$0.10 per minute
IntraLATA	\$0.15 per minute

(D)  
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4.2.5 Calling Plan No. 5

	<u>Rate Per Minute or Fraction Thereof</u>
(A) Dial 1 Rates	
InterLATA	\$0.10 per minute
IntraLATA	\$0.15 per minute

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4.2.6 [Reserved For Future Use]

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 One Rate Residential Calling Plans, (Cont'd.)

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4.2.9 [Reserved For Future Use] (T)

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 One Rate Residential Calling Plans, (Cont'd.)

4.2.10 Combination Plan

(A)	Direct Dial	<u>Rate Per Minute or Fraction Thereof</u>
	InterLATA	\$0.15
	IntraLATA	\$0.15

(D)

(D)

4.2.11 [Reserved For Future Use]

4.2.12 Online Saver

(A)	Direct Dial	<u>Rate Per Minute or Fraction Thereof</u>
	InterLATA	\$0.15
	IntraLATA	\$0.15

(D)

(D)

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 One Rate Residential Calling Plans, (Cont'd.)

4.2.13 500 Value Plan

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|-----|-----------------|--|
| (A) | Monthly Charge: | \$25.00 per month*   |
| (B) | Rate Per Minute | \$0.10 per minute for each minute beyond 500 minutes in the same billing period. |

\*Both direct-dialed interstate and intrastate minutes are debited from the 500-minute allocation. The allocation cannot be applied to international minutes. Any unused minutes do not carry over to succeeding months. Applicable taxes and other supplemental fees are not included in rates.

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| (C) | Directory Assistance: | \$0.60 per call |
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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.2 One Rate Residential Calling Plans, (Cont'd.)

4.2.14 5-Cent Anywhere, \$5.95

(A) Instate rate: \$0.05 per minute

(B) Monthly Charge: \$5.95 per month

(D)

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(C) Directory Assistance: \$0.60 per call

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4.2.15 7-Cent Anywhere, \$3.95.

(A) Instate rate: \$0.07 per minute

(B) Monthly Charge: \$3.95 per month

(D)

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(C) Directory Assistance: \$0.60 per call

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.3 Peak Rate Residential Calling Plans

4.3.1 Peak Rate Residential Calling Plan No. 1

		Peak	Off-Peak
(A)	Dial 1		
	InterLATA	\$0.10	\$0.10
	IntraLATA	\$0.15	\$0.15

(D)  
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(D)

4.3.2 Peak Rate Residential Calling Plan No. 2

		Rate Per Minute	
		Peak	Off-Peak
(A)	Dial 1		
	InterLATA	\$0.30	\$0.21
	IntraLATA	\$0.15	\$0.15

(D)  
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(D)

4.3.3 Peak Rate Residential Calling Plan No. 3

		Rate Per Minute	
		Peak	Off-Peak
(A)	Dial 1		
	InterLATA	\$0.15	\$0.15
	IntraLATA	\$0.15	\$0.15

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.3 Peak Rate Residential Calling Plans, (Cont'd.)

4.3.4 Peak Rate Residential Calling Plan No. 4

		Rate Per Minute	
		Peak	Off-Peak
(A)	Dial 1		
	InterLATA	\$0.25	\$0.15
	IntraLATA	\$0.15	\$0.15

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.4 Discounts

4.4.1 Intranetwork Discounts

- (A) For residential subscribers of mileage-based MTS, a 25% discount will be applied to those calls that terminate to other subscribers of the Company's communications services.

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4.4.2 Other Discounts

- (A) For residential Subscribers who chose to participate in Working Asset's unique Citizen Action program, calls made to political leaders who are the subjects of an action alert in the subscriber's previous monthly invoice will be free of charge. Action alerts allow the Company's Customers to express their views on issues they care about. Two such calls per day of up to five minutes in duration can be made. Calls in excess will receive a discount of 30%.
- (B) For residential Subscribers of mileage-based MTS whose total usage charges exceed \$25.00 per month a 15% discount shall be applied to all of their intrastate usage
- (C) MTS calls from hearing-impaired Company Customers using teletypewriters for residential telecommunications will be discounted by 20%. This discount is in addition to any other applicable discount. Customer must provide the Company with a medical doctor's signed statement verifying his or her impairment prior to receiving discount.

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

- 4.5 [Reserved For Future Use] (T)  
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- 4.6 [Reserved For Future Use] (T)  
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- 4.7 [Reserved For Future Use] (T)  
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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.9 [Reserved For Future Use]

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.12 [Reserved For Future Use]

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4.13 [Reserved For Future Use]

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.14 Directory Assistance (Available to MTS Subscribers)

- 4.14.1 If your Calling Plan does not quote a rate for Directory Assistance, the per-call charge is \$0.60.
- 4.14.2 A credit allowance for Directory Assistance will be provided on request if subscriber experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials the intended Directory Assistance number.
- 4.14.3 There will be a charge of \$0.50 for all calls dialed from directory assistance after a telephone number has been obtained.

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.15 [Reserved For Future Use]

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SECTION 4 – RATES AND CHARGES, (CONT'D.)

4.16 Miscellaneous Charges

4.16.1 [Reserved For Future Use]

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4.16.2 Returned Check Charge

If a Customer's check is returned by the bank, the Company may charge the Customer a return check charge. The amount of the return check charge is \$10.00.

4.16.3 Reconnection Charge

Customers whose service has been blocked for non-payment are subject to a reconnection fee for restoration of service. The charge is \$15.00.

4.16.4 [Reserved For Future Use]

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