

**TELECOMMUNICATIONS SERVICES
PRICE LIST
TALK AMERICA SERVICES, LLC**

Issued: September 19, 2014

By: Senior Vice President – Corporate Development and Operations
4001 N. Rodney Parham Road
Little Rock, AR 72212

Effective: _____

**Idaho Public Utilities Commission
Office of the Secretary
ACCEPTED FOR FILING
May 8, 2015
Boise, Idaho**

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APPLICATION OF PRICE LIST

Talk America Services, LLC, (“the Company”) offers intrastate, intraLATA, interexchange and local services within the State of Idaho. This Price List contains the Company’s services and pricing, and associated terms and conditions.

The Company’s services and pricing are provided subject to the availability of facilities and technology and compatibility with customer facilities and equipment. Not all services and pricing may be available in all areas. General Terms and Conditions applicable to all Windstream entities' services, including those contained in this Price List, may be found at: <http://www.windstream.com/Terms-and-Conditions/> . The Company’s customer service number is 855-546-5000.

The Company reserves the right to limit, restrict, change, or withdraw the services and pricing contained herein.

The following entities concur in this Price List:

McLeodUSA Telecommunications Services, LLC

The concurring entities’ residential services, as described in their individual tariffs and/or price lists, are grandfathered as of the effective date of this price list. The grandfathered residential services are available only to current residential customers at their present locations for the duration of the current term or contract. The applicable concurring entity tariffs are:

McLeodUSA Telecommunications Services, LLC d/b/a PAETEC Business Services Interexchange and Local Tariff No. 3

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SECTION 1: MISCELLANEOUS SERVICES**Directory Listings**

The Customer's main billing telephone number will be published in the telephone directory at no charge. In the absence of gross negligence or willful misconduct, no liability for damages arising directory listing errors shall attach to the Company.

A Non-Published Listing provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

Non-Listed Listing provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

	<u>Monthly Recurring Charge</u>
Non-Published or Non-Listed	\$5.95

Directory Assistance

Per Call	\$1.99
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Taxes, Fees, and Surcharges

The Customer is responsible for the payment of fees, surcharges, and taxes including federal excise, franchise, state/local sales and use taxes, and other taxes imposed by governmental and regulatory jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions. The Customer is responsible for payment of any taxes that apply retroactively. If any entity other than the Company imposes charges on the Company as part of a service the Customer requested, those charges may be passed on to the Customer.

Billing Charges

Late Payment Charge: If any portion of a Customer's payment is not received by the Company within 20 days of receipt of the bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of \$5.00 plus 1.5% per month shall be due to the Company.

Speed Pay: If the Customer's account is delinquent or when the Customer calls the Company's business office to make payment arrangement, the Customer will be given the option to use the Speed Pay electronic payment system. Customers electing SpeedPay will be notified in advance of an additional SpeedPay processing fee of \$5.00.

Returned Check Charge:

A service charge equal to the greater of \$25.00 or 5% of the face amount of the instrument will be assessed in accordance with state law for all checks returned by a financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency.

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SECTION 2: RESIDENTIAL SERVICE PACKAGES

Services in this section are available to new or existing residential customers. Standard taxes, fees, and surcharges apply. All packages are 'Month to Month'. There is no term commitment for any plan.

For packages that include "Unlimited" calling, there is a cap of 5,000 minutes per month. Exceeding this cap may be excessive usage for residential service, and may result in a warning, suspension or termination of services.

All new services have an associated Installation Fee, which may be waived for customers porting an existing number from another provider. For new customers that fail the credit check, the non-recurring fee is collected at the time of sale. For new customers that pass the credit check, this fee appears on the first month's invoice.

Value Phone Package

Included in the monthly charge:

- Unlimited Local Calling
- Last Call Connect, Repeat Dial, Speed Dial and Three Way Conference Calling

Long Distance: \$0.09 per minute in US and Canada

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Per Line	\$19.95	\$39.95
End User Common Line charge	\$6.00	
Voice Mail	\$4.25	
Caller ID	\$5.75	
Call Waiting	\$3.25	
Anonymous Call Rejection	\$2.65	
Call Blocking	\$3.75	
Call Forwarding	\$3.25	
Remote Call Forwarding	\$5.00	

Local Connect Package

Included in the monthly charge:

- Unlimited Local Calling
- Voicemail, Caller ID, Call Waiting, Anonymous Call Rejection, Call Blocking, Call Forwarding, Last Call Connect, Repeat Dial, Remote Call Forwarding, Speed Dialing, Three Way Conference Calling

Long Distance \$0.05 per minute in US and Canada

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Per Line	\$35.00	\$39.95

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Complete Connect Package

Included in the monthly charge:

- Unlimited Local Calling
- Unlimited Long Distance Calling in US and Canada
- Voicemail, Caller ID, Call Waiting, Anonymous Call Rejection, Call Blocking, Call Forwarding, Last Call Connect, Repeat Dial, Remote Call Forwarding, Speed Dialing, Three Way Conference Calling

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Per Line	\$45.00	\$39.95

Local Connect Plus Package

Included in the monthly charge:

- Unlimited Local Calling
- Voicemail, Caller ID, Call Waiting, Anonymous Call Rejection, Call Blocking, Call Forwarding, Last Call Connect, Repeat Dial, Remote Call Forwarding, Speed Dialing, Three Way Conference Calling
- High-Speed DSL Internet up to 8MPS.
- Free 4 port Wi-Fi Router (shipping extra) and self-installation kit.
- Three email addresses, free pop-up blocker, SPAM blocker and anti-virus protection.

Long Distance \$0.05 per minute in US and Canada

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Per Line	\$55.00	\$79.90
Modem Shipping Charge		\$12.95

Complete Connect Plus Package

Included in the monthly charge:

- Unlimited Local Calling
- Unlimited Long Distance in US and Canada
- Voicemail, Caller ID, Call Waiting, Anonymous Call Rejection, Call Blocking, Call Forwarding, Last Call Connect, Repeat Dial, Remote Call Forwarding, Speed Dialing, Three Way Conference Calling
- High-Speed DSL Internet up to 8MPS.
- 4 port Wi-Fi Router (shipping extra) and self-installation kit.
- Three email addresses, free pop-up blocker, SPAM blocker and anti-virus protection.

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>
Per Line	\$65.00	\$79.90
Modem Shipping Charge		\$12.95

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Residential Optional Features

Optional Features are available on all Residential Service Packages for an additional charge:

	<u>Monthly Recurring Charge</u>
Unlimited Directory Assistance	\$12.95
Wire-Guard (Not available in rental properties)	\$6.95
Distinctive Ring	\$4.95

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SECTION 3: RESIDENTIAL SERVICE CHARGES

Unless otherwise specified, the following non-recurring charges apply to Residential Services.

	<u>Add/Change Fee</u>
800 Numbers	\$ 10.80
Travel Calling Cards	\$ 10.80
CID Name Changes	\$ 10.80
Collect Call and/or 3rd Party Blocks	\$ 10.80
Add New Service	\$ 10.80
Remove Service	\$ 10.80
Outside Move (POTS or DSL)	\$ 35.95
Feature Changes	\$ 10.80
Listing Changes	\$ 10.80
Plan Changes	\$ 10.80
Number Changes	\$ 35.00

Local or Primary Interexchange Carrier Charge (LPIC/PIC)

Initial PIC/LPIC selections will be processed at a \$5.50 charge per line, which may be waived if the Customer chooses Company as its long distance provider. A non-recurring \$5.50 charge is applicable to subsequent PIC/LPIC changes. If a PIC/LPIC change is initiated by an IXC on behalf of the Customer, and the Customer denies having made a change, and the IXC is unable to produce documentation of the change with a letter of agency signed by the Customer, the Customer will be reassigned to its previous PIC/LPIC and the IXC will be charged.

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SECTION 4: LONG DISTANCE SERVICES

Travel Calling Cards:

Per Minute, US calls	\$.25
Per Minute, International calls	\$.28
Per Call Surcharge	\$1.25

800 Numbers:

Per Minute	\$.10
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