

## Jean Jewell

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**From:** Jean Jewell  
**Sent:** Friday, August 05, 2011 4:00 PM  
**To:** Jean Jewell  
**Subject:** FW: Consumer Assistance Form

-----Original Message-----

**From:** [thehessmans@hotmail.com](mailto:thehessmans@hotmail.com) [<mailto:thehessmans@hotmail.com>]  
**Sent:** Friday, August 05, 2011 6:42 AM  
**To:** Front; Beverly Barker  
**Subject:** Consumer Assistance Form

Consumer Assistance Form submitted by Brian Hessman follows:

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**Name:** Brian Hessman  
**Contact E-Mail:** [thehessmans@hotmail.com](mailto:thehessmans@hotmail.com)  
**Daytime Telephone:** 208-867-3363  
**Home Address:**  
**City:** Boise  
**State:** Idaho  
**Zipcode:**  
**If this concerns a Business, Business Name:**  
**Business Address:**  
**Business Phone:**  
**Name of Utility Company:** Suez Environment / United Water Idaho Have you contacted the utility regarding your concern?: yes

Please describe your question or complaint briefly:

I am writing to file a formal complaint regarding the 19.9% rate increase that United Water Idaho is asking from its residential customers and 19.1% increase from its commercial customers. I read that some of their justification for rate increases is due to a 23% decline in usage. One of my complaints is that United Water spends money promoting and advertising water conservation. I have received several conservation tips through the mail from them and it is advertised on their website (summer water conservation campaign, Xeriscape demonstration garden, water efficient landscape classes, water conservation partnership with Idaho Rivers United, etc.). A rate increase cannot be justified due to usage decline if they are spending money to get people to use less water. Perhaps a better use of time and money would be spent learning how to sharpen their skills in negotiating or purchasing additional water rights.

My second complaint is that United Water Idaho is asking Idahoans for more money when they frivolously spend money on the Cosmo Knights Scholarship Fund, the Madame Walker Theatre, the Glenn Howard Junior Golf Program of Indianapolis, Radio Latina, the Family Service Association, the Dirty Dozen Hunting and Fishing Club, the Indiana Hispanic Scholarship Foundation, Radio One, the National Coalition of 100 Black Women, the Indiana University Foundation, City Market, the Indiana Sports Corporation/Champs Program, Friends of the White River, Keep Indianapolis Beautiful, Earth Day Indiana, Indy Jazz Festival, Indiana Black Expo, United Negro College Fund, the Circle City Classic, etc. This is a form of a monopoly taxing its customers for personal interests.

Here are some alternatives to fund your requirements: stop using Idahoans money to support so many programs in Indianapolis and stop spending money to promote water conservation if you are losing money due to usage declines.

## Jean Jewell

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**From:** jwcwid@ctcweb.net  
**Sent:** Friday, August 05, 2011 3:35 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Cynthia M Woodworth follows:

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Case Number: UWI-W-11-02  
Name: Cynthia M Woodworth  
Address: 12784 N Town Ridge Rd.  
City: Boise  
State: Idaho  
Zip: 83714  
Daytime Telephone: 208-229-0034  
Contact E-Mail: [jwcwid@ctcweb.net](mailto:jwcwid@ctcweb.net)  
Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

United Water should not be allowed to increase their rates because of low usage of water by customers. We are constantly being told how to use water wisely and how to cut consumption. We should not be penalized, by a major rate hike, for doing what is best for our country by being good stewards of the earth. United Water should not be allowed to tell us to do one thing and then penalize us because they don't like the results. Please DO NOT let this rate hike become effective!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 66.232.82.147  
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**Jean Jewell**

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**From:** jtranger@cableone.net  
**Sent:** Friday, August 05, 2011 3:09 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Jeffrey F. Cook, Jr. follows:

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Case Number: UWI-W-11-02  
Name: Jeffrey F. Cook, Jr.  
Address: 9598 Caraway Dr  
City: Boise  
State: ID  
Zip: 83704-4117  
Daytime Telephone: 208-870-2486  
Contact E-Mail: [jtranger@cableone.net](mailto:jtranger@cableone.net)  
Name of Utility Company: United Water Idaho Inc.  
Acknowledge: acknowledge

Please describe your comment briefly:  
Dear Commissioners:

I am opposed to United Water Idaho Inc's. proposed rate increase. This rate increase would place a great hardship on my family. As a State of Idaho employee, I have not recieved any additional income over the past three years.

A 20% increase to obtain a 8% investement return places too much of a burden on the consumer and increases the investors profit.

United Water's consumers should not be punished for saving water. Raising the rates will lead to even less water consumption and further rate increases.

I urge the commissioners to deny this request.

Sincerely,

Jeffrey F. Cook, Jr.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 172.16.56.213

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**Jean Jewell**

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**From:** dharold1@q.com  
**Sent:** Thursday, August 04, 2011 2:46 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Andrew Harold follows:

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Case Number: UWI-W-11-02  
Name: Andrew Harold  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: [dharold1@q.com](mailto:dharold1@q.com)  
Name of Utility Company: United Water of daho  
Acknowledge: acknowledge

Please describe your comment briefly:

What manner of PUC rate system is this, granted to United Water, so that when demand goes down, the price goes up?

\*Are we not already paying increased summer United Water rates, the PUC granted, to make residents conserve water with drought resistant lawns and plants?

Was not the purpose of summer increased rates to make water usage go down?

It seems conservation worked and now we are penalized for conservation?

\*\*Infrastructure costs---those costs are out there every year.

I trust the PUC will NOT approve this 20 per cent increase in these cost cutting times.

Those of us that are not fortunate enough to live in neighborhoods that irrigate from one of the canal systems are already paying a fortune on our water bills.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 164.165.210.143

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**Jean Jewell**

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**From:** JJenolan@aol.com  
**Sent:** Thursday, August 04, 2011 4:00 PM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from James E. Nolan follows:

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Case Number: *UWI-W-11-02*  
Name: James E. Nolan  
Address: 5644 Centerbrook Drive  
City: Boise  
State: Idaho  
Zip: 83705-2704  
Daytime Telephone: 208-378-4128  
Contact E-Mail: [JJenolan@aol.com](mailto:JJenolan@aol.com)  
Name of Utility Company: Unied Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:

I understand that United Water is seeking a 19.9% hike in their rate. With the economy going into a double dip recession this is no time to be granting any rate increase for such a vital commodity. Senior citizens are not only not receiving an increase in Social Security, they may actually see a decrease because of the recent 'trigger' included in the debt ceiling package I encourage the PUC to turn a deaf ear to any rate increase for water at this time.

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 207.200.116.138

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**Jean Jewell**

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**From:** frdmlf@aol.com  
**Sent:** Friday, August 05, 2011 12:30 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Michael Ford follows:

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Case Number: *UWI-W-11-02*  
Name: Michael Ford  
Address: 1801 Broxon street  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: [frdmlf@aol.com](mailto:frdmlf@aol.com)  
Name of Utility Company: united water  
Acknowledge: acknowledge

Please describe your comment briefly:  
I hope I am not too late to voice my great discuss. With another Utility raising their prices because of our economy.  
Of course their usage reduced look at the real estate Industry with less business there should be less infrastructure.  
My wages and hours have been cut slowed and furrowed because  
Of our economy So why should they get raise. You should tell them to live with it the way I have to!!!

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 74.82.68.16

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**Jean Jewell**

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**From:** mikeandtamiblack@msn.com  
**Sent:** Friday, August 05, 2011 2:39 AM  
**To:** Jean Jewell; Beverly Barker; Gene Fadness  
**Subject:** PUC Comment Form

A Comment from Michael S. Black follows:

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Case Number: *UWI-W-11-02*  
Name: Michael S. Black  
Address:  
City: Boise  
State: Idaho  
Zip:  
Daytime Telephone:  
Contact E-Mail: mikeandtamiblack@msn.com Name of Utility Company: United Water Idaho  
Acknowledge: acknowledge

Please describe your comment briefly:  
Public Utilities Commission:

I am writing to vigorously protest United Water's announced plan to request an almost 20% increase in water rates!! Already, to keep lawns even remotely green in summer costs a huge amount. Even more than that, United Water has been among those supposedly calling for water conservation--and then, hypocritically, when they show a 'decreased demand', they use that as an excuse to punish us by asking for higher rates! Please deny their request.

Thank you, Michael S. Black

The form submitted on <http://www.puc.idaho.gov/forms/ipuc1/ipuc.html>  
IP address is 184.99.104.244

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