	2001 ¹	2008^{2}	2016 ³
Lines (Average Per Month) ⁴			
Wireline		637,500	435,822
Wireless		1,081,000	1,414,763
Total		1,718,500	1,850,585
Monthly Per Line Surcharge (Ordered)	\$.08	\$.06	\$.01
Surcharge Revenue	\$646,729	\$1,144,820	\$491,398
Customers (Average Per-Month)		30,448	6,693

Idaho Telecommunications Service Assistance Program (ITSAP)

Note: The number of ITSAP customers continues to decline significantly due to wireless substitution. Wireless Eligible Telecommunications Carriers (ETCs) offer a free wireless phone option to qualified low-income customers through the federal Lifeline program and only a few wireless ETCs participate in ITSAP. The ITSAP per customer per month discount was lowered from \$3.50 to \$2.50 effective July 1, 2013. (Pursuant to SB 1013, enacted, March 29, 2013)

Percentage change between 2008 and 2016

Wireline	31.6% decrease ⁵	
Wireless	30.9% increase ⁶	
Total Lines	7.7% increase ⁷	
Per line Surcharge	87.5% decrease ⁸	
Surcharge Revenue	57.1 % decrease ⁹	
Customers	78% decrease ¹⁰	

¹ Information - IPUC Order No. 28914, Case No. GNR-T-01-22, December 12, 2001. 2001 was used instead of 2000, because the IPUC did not issue an ITSAP surcharge order during 2000. Also, the 2001 order did not include all of the same information contained in later ITSAP orders, such as lines and there is no staff decision memo listed on the IPUC website to determine this information.

² Information - IPUC Order No. 30535, Case No. GNR-T-08-02, April 21, 2008.

³ Information - IPUC Order No. 33495, Case No. GNR-T-16-03, April 1, 2016.

⁴ Includes switched access wirelines and wireless (cellular) lines. VoIP currently not required to pay into ITSAP.

^{(637,500 - 435,822 = 201,678)/637,500 = 31.6%} decrease.

⁶ (1,081,000 – 1,414,763 = 333,763)/1,081,000 = 30.9% increase.

 $^{^{7}}$ (1,718,500 - 1,850,585 = 132,085)/1,718,500 = 7.7% increase.

⁸ (\$.08 - \$.01 = \$.07)/\$.08 = 87.5% decrease.

⁹ (\$1,144,820 - \$491,398 = \$653,422)/\$1,144,820 = 57.1% decrease.

¹⁰ (30,448 – 6,693 = 23,755)/30,448 = 78% decrease